

SOS MED Reviews Refund Policy

We would hate to see you leave us!

At SOS MED Review, we have worked very hard to build our program to ensure that students get the most out of their experiences when they are with us. Please remember, that we are a Crash Course-style review centre - but one that is more comprehensive than any prep course out there! Our past students have showered us with nothing but praise. But we realize that our method of prep doesn't work for everyone! We want you to succeed! And we also offer subsequent discounts on our other reviews - just because we want you to do well and get matched! Nonetheless, since our reviews are only 5 or 12 days in length, we expect full payments prior to classes starting and do not offer partial payment schedules (we've tried this before and have dealt with very poor, unethical students in the past).

Remember, at SOS MED Reviews, we don't teach you medicine! In fact, you should already know your medicine by the time you come to us - the MD behind your name tells us that. However, what we do do is teach you the delivery (PRMLE, USMLE) and proper study method/strategies/concepts/technique (PRMLE, USMLE) and provide you with all the tips and tricks so you are fully prepared on Test Day!

That being said, you may feel that after joining our review - the SOS MED Reviews method isn't for you - and we can appreciate that --> but that seldom happens.

For those who are bound to withdraw, we have a refund policy in place - but we are very protective about our reviews and our information. We hope you don't leave us halfway through, after the first day or days before the reviews start (when you've already received private and confidential documents via email). But if you are still adamant on leaving, then we can't stop you. Instead, we wish you all the best on your path to residency - but we do reserve the right to charge you for what you did take from us!

Refund schedule***

Refund Schedule for the PRMLE / USMLE

Before receiving your PrePrep - 100% refund

After receiving the PrePrep Package - 50% of your payment

After Day 1 - 30% of your payment will be returned

After Day 2 - 20% of your payment will be returned

After Day 3 - NO REFUND

* Refunds issued will be deducted from the Price of the Course Fee that you paid (and will take into consideration any discounts offered at the time of payment)

**In addition to your refund, we will also deduct a \$100 administration fee to cover lost administrative costs.

If you have any further questions, please email us.

Partial Payment / Refund Policy

If you chose to make your payments through instalments during the registration process, our refund policy differs. In an attempt to encourage early registrations to ensure our classes run and offer the flexibility to split the payment, we offer this new service. When you choose to split the payment, you are officially enrolling in a review, reserving a paid spot that would have otherwise been available for another attendee. Should you then decide to cancel your attendance, this puts a strain on our operations. Whether you register in full or choose 'split payment' the refund policy is as follows: Before receiving the PrePrep - 100%; After receiving the PrePrep - the initial \$100 will not be refundable. It can however be rolled over to a subsequent future review and the attendee must notify us in writing within 24 H after receiving the email containing the PrePrep materials.

Class Cancellation Policy

As with any course or review, there are numerous costs required to actually run a session. At SOS MED REVIEW, we try to ensure we provide the best learning environment for students. Over the years, we have found that the minimum number for this to occur has been around 6-8 students. That being said, if we are not able to secure the minimum number of students at least 1 week before the start date of any review, we will be forced to either cancel or postpone that cohort. There is a lot of work that goes into the preparation of each and every review at SOS MED Review and funds are allocated accordingly before each review; another factor that we take into account when assuming the minimum number of registrations.

In the case of a review cancellation, students who have registered early will have their payments refunded to them in full or have the option to reserve a spot for a future session (date to be provided). Since we work with PayPal for all our payment processing, we must follow PayPals policies for refunds. PayPal takes 5-8 business days to transfer funds from our corporate bank account back to our PayPal account. It takes another 3-5 business days for us to complete the refund back to you. Although, this is a tedious process, it ensures full protection for all parties involved and we are comfortable with this procedure.

Therefore, in the unlikely event that a review is cancelled or postponed and you choose to have your payment refunded to you, it will take approximately 10-12 business days to reflect on your side.